

# RAD REMEDY'S HURRICANE IRMA EMERGENCY RESPONSE

## EMERGENCY NUMBERS

Emergency Situations: 911  
Non-Emergency Situations: 311  
Emergency Referral/Social Service Line: 211  
Deaf & Hard of Hearing TTY\*: 711

*\*711 is not a substitute for 911, but they can help you connect with 911 if necessary*

### State & Federal Resources

State of Florida Emergency Hotline: 1-800-342-3557  
Division of Emergency Management: (850) 413-9900  
Federal Emergency Management Agency (FEMA): – 1-800-621-3362 or 1-800-FEMA  
National Flood Insurance: 1-888-379-9531  
American Red Cross: 1-800-733 2767  
Report Price Gouging: 1-866-966-7226

### Shelter Resources

Local Law Enforcement Agency: 211  
Call Text "SHELTER" and a Zip Code to 43362 (4FEMA) to locate shelters nearby.  
Florida Disaster Website: <http://floridadisaster.org/shelters/>  
Highlands County Shelter Information:  
[http://www.hbcc.net/departments/emergency\\_management/docs/Shelter%20List%202017.pdf](http://www.hbcc.net/departments/emergency_management/docs/Shelter%20List%202017.pdf)

### Pharmacy Resources

Open Pharmacies: <https://www.healthcareready.org/rxopen>  
CVS Pharmacy Closure List: <https://cvshealth.com/newsroom/cvs-pharmacy-hurricane-irma>

### Highlands County Resources

Highlands County Emergency Management Division:  
[http://www.hbcc.net/departments/emergency\\_management/hurricane\\_preparedness.php](http://www.hbcc.net/departments/emergency_management/hurricane_preparedness.php)  
Division of Emergency Management: (863) 385-1112  
For Hurricane Updates: Text "HCIRMA" to 888777



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## HIGHLANDS COUNTY HOSPITALS

### TeleMedicine

**Baptist Health On-Demand**  
*Baptist Health*

**Status: Online, open**  
*As of: 9/8/2017*

<https://baptisthealth.net/en/lp/pages/care-on-demand.aspx>

***Other Information:***

Free tele-doctor for minor injuries/sicknesses

### Physical Hospitals

**Florida Hospital Heartland Medical Center**  
*Adventist Health System*

**Status: Open**  
*As of: 9/9/2017 12:46 PM EDT*

4200 Sun 'n Lake Blvd.  
Sebring, FL 33872  
*Highlands County*

(863) 314-4466      <https://www.floridahospital.com/heartland>

***Other Information:***

Operational to help those with critical illnesses only

**Florida Hospital Lake Placid**  
*Adventist Health System*

**Status: Open**  
*As of: 9/9/2017 12:49 PM EDT*

1210 US Hwy. 27, N.  
Lake Placid, FL 33852  
*Highlands County*

(863) 465-3777      <https://www.floridahospital.com/heartland>

***Other Information:***

Operational to help those with critical illnesses only



## RAD REMEDY'S HURRICANE IRMA EMERGENCY RESPONSE

Highlands Regional Medical Center  
Community Health Systems, Inc.

Status: ER Only  
As of: 9/9/2017 12:53 PM EDT

3600 S. Highlands Ave.  
Sebring, FL 33870  
Highlands County

(863) 385-6101      <http://www.highlandsregional.com/>

***Other Information:***

Sending home a majority of patients; open, but only for urgent medical issues

